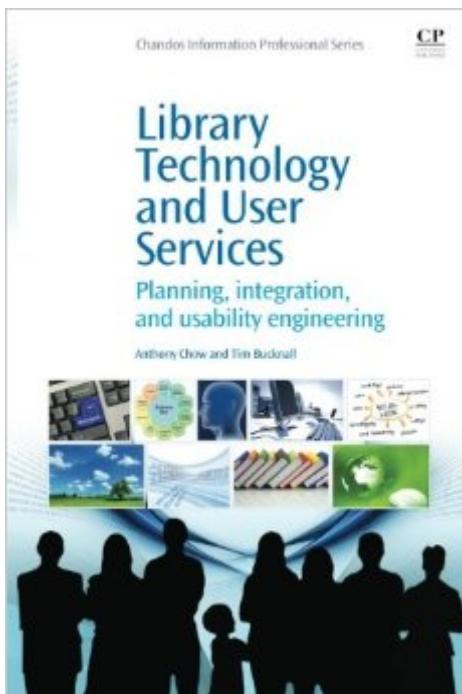


The book was found

Library Technology And User Services: Planning, Integration, And Usability Engineering (Chandos Information Professional Series)



Synopsis

Written as a technology guide for students, practitioners, and administrators, the focus of this book is on introducing current and future trends in library technology and automation within the larger context of strategic and systems planning, implementation, and continuous improvement. Technology is an essential resource for attaining both organizational and patron goals, and planning needs to emphasize the alignment between the clearly defined goals of each. For this alignment to occur on a consistent basis goals must be designed, or engineered, in a systematic fashion where technology fulfills the need to deliver the desired outcomes in an efficient, cost-effective manner. The concept of usability engineering is also examined, where the technology is planned, designed, and implemented in such a way as to maximize utility and ease-of-use for users and employees. Readers of this book will understand both the why and the how of library technology, planning, and implementation articulated in a simple, easy-to-understand fashion. Delivered from academic, public, and school library media perspectives, current and emerging technologies are discussed along with their current and future application in the field of library and information science. Technology planning and integration is explained using a systems design process with scenarios and case studies that are articulated in a step-wise, holistic fashion.

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